



## GCCRS Advisory Committee

<b>SUBJECT</b>	<b>Meeting Minutes – 02 March 2021</b>
<b>PRESENT</b>	Ingrid Bayliss (Chair), Miriam Dean (Barrister Director), Tania Williams (General Manager, Engineering NZ), Tom McBrearty (Chair, Homeowner Advisory Group)
<b>IN ATTENDANCE</b>	Darren Wright (Director, GCCRS), Elsa Marshall (Administrator, GCCRS), Edward Butler (Solicitor, MBIE), Casey Hurren (Chief Executive, Southern Response), Jane Bryden (EQC), Bernadette McDougall (EQC)
<b>APOLOGIES</b>	Lucy D’Aeth (Chair, Wellbeing Advisory Group), James Beard (Treasury), Sid Miller (Chief Executive, EQC)

### 1. Meeting Administration

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#### 1.1 Conflicts of Interest

1. No new conflicts of interest arose.

#### 1.2 Minutes and Actions

1. It was noted that previous minutes of the Advisory Committee of 08 December 2020 were circulated to members for electronic confirmation, and that publication on the GCCRS website had been done within 20 working days of the meeting date.
2. Key points and actions from the previous meeting were reviewed and acknowledged.

### 2. Operational Update

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#### 2.1 GCCRS Operational Update

1. The GCCRS February 2021 Director’s Report was taken as read and discussed with members.
2. It was noted that demand for the service remains very strong. The closure rate for December was the highest since inception of the service with 135 closed cases.
3. A case update was provided to the group; there are currently 1045 open cases.
4. The GCCRS exit survey result remains very positive. The question on “my wellbeing improved as a result of using the GCCRS” has improved to 87%, this will continue to be closely monitored. The Committee commended the team for this improvement and result.
5. A staff update was provided to the Committee.
6. Net cases for Southern Response and other private insurers open in the GCCRS continues to trend downwards.

#### 2.2 GCCRS Future

1. An update on the future funding for GCCRS was discussed with the committee.

### **3. Advisory Group Updates**

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#### **5.1 Wellbeing Advisory Group Update**

1. Written comments were provided by the Wellbeing Advisory Group (WEAG) for the Committee. WEAG noted the 10 year anniversary of the February 2011 Earthquake had been very hard for some people.
2. Pathways continues support for homeowners. It was noted support systems for GCCRS Staff are continuing to work well.
3. The WEAG will be reviewing its membership to ensure it is fit for purpose.

#### **5.2 Homeowner Advisory Group Update**

1. The Homeowners Advisory Group (HOAG) recognised the 10 year anniversary of the February 2011 Earthquake.
2. The HOAG is working on a renewed focus for the future and noting where they can have an impact.
3. The HOAG continues to work with the Engineering Advisory Group and attend their bi-monthly meetings.
4. It is noted the HOAG will be reviewing its membership to ensure it is fit for purpose.

#### **5.3 Legal Advisory Group Update**

1. The very high success rate for IDRS Facilitations was noted; 100% of Facilitations settled before or during facilitation in the previous two quarters.
2. A review of the IDRS has been completed by the GCCRS IDRS Advisor, John Hardie.

#### **5.4 Engineering Advisory Group Update**

1. An ENZ staff update was provided to the Committee.
2. It was noted that the Engineering Advisory Group (EAG) is continuing to work on quality assurance measures and taking suggestions from the HOAG and other stakeholders.
3. The EAG are continuing discussions on planning for future events.

### **6. Meeting wrap up**

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#### **6.1 Review of Agenda**

1. The next Advisory Committee Meeting date was agreed for **Tuesday 04 May 2021**.

**The meeting closed at 2.10pm**