



Greater Christchurch Claims Resolution Service

GCCRS Advisory Committee

SUBJECT	Meeting Minutes – 27 September 2022
PRESENT	Ingrid Bayliss (Chair), James Beard (Treasury), Miriam Dean (Barrister, Director), Tania Williams (General Manager, Engineering NZ), Lucy D'Aeth (Chair, Wellbeing Group), Tom McBrearty (Chair, Homeowner Group), Tina Mitchell (Chief Executive, Toka Tū Ake EQC)
IN ATTENDANCE	Darren Wright (Director, GCCRS), Beata Dvorakova (MBIE), Joanne Carr (Toka Tū Ake EQC), Jane Bryden (Toka Tū Ake EQC)
APOLOGIES	Nil

1. Meeting Administration

1.1 Conflicts of Interest

1. No new conflicts of interest were noted.

1.2 Actions

1. Actions from the previous meeting were reviewed and progress noted on the actions register.

2. Operational Update

2.1 GCCRS Operational Update

1. The GCCRS September 2022 Director's Report was taken as read and discussed with members.
2. A staff update was provided.
3. The satisfaction survey remains very positive with 93% of respondents stating 'I would recommend GCCRS to others'.
4. There are approximately 15-20 open Westport cases remaining with the Residential Advisory Service and there are no more planned trips to Westport. These remaining cases will be managed from Christchurch.
5. An update on the response to the Nelson flood events was provided. RAS is meeting with Nelson Recovery Agency in mid-October.
6. A panel member noted the increase in timeliness for cases with Community Law. There was a suggestion that a trial of a pro bono/supervision approach with law firms could be explored.
7. A panel member requested further information on the number of cases that are still with GCCRS that were opened with GCCRS at its inception.

3.1 New Zealand Claims Resolution Service Update

1. An update was provided on the proposed New Zealand Claims Resolution Service in response to recommendation 8 of the EQC Inquiry.
2. A panel member questioned the progress of the Inquiry Recommendation for the regulation of advocates. An update was provided by MBIE. Tom McBrearty noted his desire to be involved in this work as it progresses.

3.2 NZCRS Strategic Oversight Group

1. An update on the proposed advisory group structure was given along with a draft Terms of Reference. Panel members provided feedback, including, on the name, objectives and role of the group.

3. Treasury Update

3.1 Treasury Update

1. An update on the Natural Hazards Bill was provided.

4. Advisory Group Update

4.1 Wellbeing Advisory Group

1. The Wellbeing Advisory group update was provided by Lucy D'Aeth (Chair, Wellbeing Group). Next meeting for this group is scheduled for next week.

4.2 Homeowner Advisory Group

1. A group membership update was provided.

4.3 Legal Advisory Group

1. The group has the next meeting scheduled for next week.

4.4 Engineering Advisory Group

1. A data update was provided.
2. Group discussed a funding process for the unreinforced foundation report and lessons learnt.

5. General Business & Next Meeting

5.2 Next Meeting

1. The next Advisory Committee meeting date is scheduled for the 13th of December 2022.

The meeting closed at 2.40 pm