



## Legal Advisory Group

<b>SUBJECT</b>	<b>Meeting Minutes – 13 December 2021</b>
<b>PRESENT</b>	Miriam Dean (Chair), Stacey Campbell (General Manager, ENZ), John Hardie (Advisor, Internal Disputes Resolution), Hugh Matthews (Independent Lawyer), Nicola Wills (Lawyer, Crown Law)
<b>IN ATTENDANCE</b>	Darren Wright (Director, GCCRS), Aidan Prebble (Community Law), Elsa Marshall (Administrator, GCCRS), Edward Butler (Solicitor, MBIE),
<b>APOLOGIES</b>	

### 1. Meeting Administration

#### 1. Conflicts of Interest

1. No new conflicts of interest were declared.

#### 2. Actions Register

1. The Actions Register was reviewed and progress noted.

### 2. Updates

#### 2.1 GCCRS Operational

1. The GCCRS Directors December 2021 Report was discussed with the members.
2. A data update was provided to the group. There was 810 open cases at the end of November, 12 out of the previous 13 months had more cases closed than opened.
3. Of all incoming cases into the GCCRS 97.4% are EQC/ SRES
4. A GCCRS staff update was provided to the group. Two staff members are no longer working for the GCCRS; one case manager and one administration.
5. GCCRS has created a data breakdown of on-sold cases they hold. There are 199 cases in the on-sold programme and a further 199, on-sold cases that are not in the programme. Of these cases not in the programme, 151 cases are currently under-cap, and 48 are over-cap.
6. It was noted that GCCRS had 13 cases in the construction phase of the on-sold programme; these will be reviewed in the New Year to investigate why the GCCRS is still required.
7. Cases with Community Law have had an increase in the last period, this number is still significantly lower than the peak last year. This is due to the increasing complexity of the cases being referred to Community Law; this will be closely monitored in the next period.
8. The GCCRS has trialed a couple of engineering disputes completing a facilitation with John Hardie, this has been very successful.

9. The GCCRS exit survey results were very good in the last period, 92% of respondents would recommend GCCRS to others. It was also noted 100% of respondents said their broker acted in a professional manor, and that their broker understood their situation.
10. An update on Westport was provided to the group, approximately 300 homes have been affected and the Residential Advisory Service is supporting around 100 cases. Most cases are at the scoping stage, with the majority of assistance being provided on build contracts and legal advice.
11. Advice to the Minister on a future advisory service has been completed.

## **2.2 IDRS Updates**

1. Ongoing covid-19 restrictions have had a direct impact on the cases progressing through IDRS, especially those in determination.
2. It was noted facilitations continued to have a 100% settlement rate in the last period.

## **2.3 Engineering New Zealand (ENZ) Update**

1. A reduction in referral for ENZ services has been noted in the last period. Changes in EQC have had a direct impact on the number of referrals to ENZ.
2. ENZ are implementing more quality assurance systems to their panel services to GCCRS.
3. GCCRS are expecting higher demand for reinstatement recommendation services next year.

## **3. Review of Agenda**

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### **3.1 General Business**

1. New Chair of the Canterbury Earthquake Insurance Tribunal, Chris Boys, will be attending the next meeting to discuss the Tribunal.

### **3.2 Next Steps**

1. The next Legal Advisory Group meeting date is confirmed for **Tuesday 22 March 2022**.

**Meeting closed: 2.05pm**