



## Legal Advisory Group

<b>SUBJECT</b>	<b>Meeting Minutes – 02 March 2021</b>
<b>PRESENT</b>	Miriam Dean (Chair), Stacey Campbell (Legal Manager, Legal & Policy, Engineering NZ), John Hardie (Advisor, Internal Disputes Resolution), Hugh Matthews (Independent Lawyer), Nicola Wills (Lawyer, Crown Law)
<b>IN ATTENDANCE</b>	Darren Wright (Director, GCCRS), Aidan Prebble (Community Law), Elsa Marshall (Administrator, GCCRS), Edward Butler (Solicitor, MBIE)
<b>APOLOGIES</b>	

### 1. Meeting Administration

#### 1. Conflicts of Interest

1. No new conflicts of interest arose.

#### 2. Minutes and Actions Arising

1. It was noted that previous minutes of the Legal Advisory Group of 08 December 2020 were circulated to members for electronic confirmation and that publication on the GCCRS website had been completed within 20 working days of the meeting date.
2. Actions from the previous meeting were reviewed.

### 2. Updates

#### 2.1 GCCRS Operational

1. The GCCRS Directors February 2021 Report was discussed with the members.
2. It was noted demand for the service remains strong. Closures rates remain steady; December provided the highest closure month since inception of the service with 135 cases.
3. The exit survey remains positive; an increase in the improvement of homeowner wellbeing was recorded at 87%. This will continue to be closely monitored.
4. Net open cases with Southern Response and other private insurers are trending down.
5. An update on the future funding for GCCRS was provided to the group.
6. A staff update was provided to the group; an additional case manager started late January. This has contributed to the number of cases per case manager trending downwards.
7. It was noted that the on-sold programme appears to be working well. The GCCRS notes good communication from EQC as they continue to work through the on-sold claims.

## **2.2 IDRS Updates**

1. It was noted IDRS Facilitations have achieved 100% success rate, either before or during the facilitation in the previous two quarters.
2. The GCCRS IDRS Advisor has completed a review of the IDRS systems and processes.
3. A discussion was had on confidentiality of IDRS Decisions.

## **2.3 Engineering New Zealand (ENZ) Update**

1. A staff update was provided by Engineering New Zealand. It was noted a new Panel Advisor has been appointed.
2. A case update was provided to the group; all case assignment is up to date.
3. An increase in initial appraisals have been noted by ENZ.

## **3. Review of Agenda**

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### **3.1 General Business**

1. The Legal Advisory Group will review its membership to ensure it is fit for purpose.

### **3.2 Next Steps**

1. The next Legal Advisory Group meeting date was discussed and confirmed for **Tuesday 02 March 2021**.

**Meeting closed: 12.10pm**