



Greater Christchurch Claims Resolution Service

GCCRS Legal Advisory Group

SUBJECT	Meeting Minutes – 6 December 2019
PRESENT	Miriam Dean (Chair), Nicola Wills (Crown Law)
IN ATTENDANCE	Darren Wright (Director GCCRS), John Hardie (IDRS Advisor), Paul O’Neill (Community Law), Aiden Prebble (Community Law)
APOLOGIES	Victoria Wood (Lawyer, Community Law), Sophie Slater (MBIE Solicitor), Hugh Matthews (Independent Lawyer), Helen Davidson (General Manager, Legal & Policy, Engineering NZ)

1. Administration

1.1 Conflicts of Interest

There were no conflicts of interest.

1.2 Minutes and Actions

1. Members approved the previous minutes from the 22 October 2019 electronically and these were published on the GCCRS website within 20 working days of the meeting.
2. Key points from the previous meeting were reviewed and acknowledged.

2. Updates

2.1 GCCRS Operational Update

The GCCRS Director’s December Report as attached to the Agenda, was taken as read and was discussed with members.

The following points were raised:

1. A special mention was made by the Legal Advisory Group (LAG) Chair and members commending the Director on the clarity and conciseness of the December Report.
2. It was noted that cash settlements are showing a proportional decrease of overall claims and it is anticipated that this trend will continue.
3. Referrals to the service are following a reasonably consistent downward trajectory since August.
4. New operational plans effective from 1 November will start to produce additional data for further consideration by the end of February, noting that December and January data will be heavily influenced by the holiday period.

5. The Wellbeing Advisory Group is working on supporting smaller groups focused on high needs and will include a mental health specialist early in the new year. Pathways personnel will be operating on site to support facilitation processes.
6. A litigation specialist from Community Law Canterbury has been appointed to assist with the IDRS referrals. It was noted that GCCRS' role in representing claimants at the Canterbury Earthquake Insurance Tribunal (CEIT) is increasing and will need to be reviewed in early 2020.

2.2 IDRS Update

1. Procedural processes – including some compliance issues - relating to the Internal Dispute Resolution Service (IDRS) were noted and discussed.
2. Pleasingly, 40 disputes have now been referred to the IDRS and the most recent five facilitations were all successful.

2.3 Engineering New Zealand (ENZ) Update

1. It was noted that 9 ENZ referrals are in progress with the CEIT.
2. A breakdown of the 184 GCCRS referrals received to date included 131 completed cases and 35 in progress.

2. Review of Agenda

1. A vote of thanks was given by the Chair and members to the Director of GCCRS and to the IDRS Advisor for their work and efforts over the course of 2019.
2. The next meeting date and time for the GCCRS Legal Advisory Group was suggested in the third week of February to be confirmed. Members agreed to continue aligning dates and times for the Legal Advisory Group meetings with the GCCRS Advisory Committee.

Meeting closed at 12.00pm