



Legal Advisory Group

SUBJECT	Meeting Minutes – 06 July 2021
PRESENT	Miriam Dean (Chair), Stacey Campbell (General Manager, Engineering NZ), John Hardie (Advisor, Internal Disputes Resolution), Hugh Matthews (Independent Lawyer), Nicola Wills (Lawyer, Crown Law)
IN ATTENDANCE	Darren Wright (Director, GCCRS), Aidan Prebble (Community Law), Elsa Marshall (Administrator, GCCRS), Edward Butler (Solicitor, MBIE)
APOLOGIES	

1. Meeting Administration

1. Conflicts of Interest

1. No new conflicts of interest were declared.

2. Actions Register

1. The Actions Register was reviewed and progress noted.

2. Updates

2.1 GCCRS Operational

1. The GCCRS Directors June 2021 Report was discussed with the members.
2. The net number of cases have seen a steady reduction for the previous 7 months. However, a spike of incoming cases has been noted during May and June.
3. EQC continue to dominate the incoming cases, making up 91% of incoming cases in June.
4. Case closure numbers remain high, with on-sold deadlines and a focus from EQC on aged claims driving a solid portion of these closures. It is noted the GCCRS has now closed over 2200 cases.
5. One GCCRS case manager will be assigned all cases in relation to the class action, Ross v Southern Response. The case load of this case manager will be closely monitored.
6. The GCCRS Satisfaction Survey results remain strong, with an overall satisfaction rate of 89%.
7. There has been a focus in the last period on the time cases are in review and preparation with GCCRS case managers. This has seen a significant reduction since the previous report.

2.2 IDRS Updates

1. An update on IDRS was provided to the group. It was noted two private insurers have entered into the determination process.

2. The future of IDRS was discussed; a concern was raised over when the GCCRS would stop taking on new cases wanting to use IDRS.
3. It is noted that facilitations continue to have a 100% success rate.

2.3 Engineering New Zealand (ENZ) Update

1. Demand for ENZ panel services remains strong. Cases awaiting assignment is down to 1.
2. It was noted there is a strong demand for initial appraisals. One geotechnical recommended reinstatement methodology case has been referred to the panel.

3. Review of Agenda

3.1 General Business

1. A discussion was had on on-sold properties that are not eligible or missed deadlines for the programme. The group discussed options these homeowners have and what advice the GCCRS was able to provide to them.

3.2 Next Steps

1. An agenda item of future planning for IDRS is suggested for the next meeting.
2. The next Legal Advisory Group meeting date is confirmed for **Tuesday 21 September 2021.**

Meeting closed: 11.15am