



Greater Christchurch Claims Resolution Service

GCCRS Homeowners Advisory Group

SUBJECT

PRESENT

IN ATTENDANCE

APOLOGIES

Meeting Minutes – 01 July 2020

Tom McBrearty (Chair), Jo Petrie, Linda Ngata, John Paterson, Ali Jones, Lucy D’Aeth, Phillipa Moore, David Townshend, Dean Lester, Jo Petire

Darren Wright (Director GCCRS), Elsa Marshall (Administration GCCRS), Robert Wright (Head of Building Consents, CCC), Andre Winkelman (2IC Building Consents, CCC)

Lucy D’Aeth

1. Meeting Administration

1.1 Conflicts of Interest

1. No conflicts of interest arose.

1.2 Minutes and Actions

1. The Chair welcomed the attendees and introductions were made.
2. It was noted that previous minutes of the Homeowner Advisory Group of 10 February 2020 were circulated to members for electronic confirmation and that publication on the GCCRS website had been done within 20 working days of the meeting date.
3. Previous minutes and actions were reviewed and progress noted.

2. Operational Update

2.1 GCCRS Operational Update

1. It was noted that 91 new claims were received by GCCRS during June 2020, this is more than was forecasted for the month. As at 30 June 2020, the GCCRS has 907 open cases.
2. The ratio of cases in the GCCRS that are on-sold compared to those that are not on-sold was discussed; it was noted that there are an increasing number of on-sold claims registering with the service.

2.2 General Business

1. The members discussed the triage of claims coming into the Earthquake Commission (EQC).
2. It was noted that there is a need for clarity from the EQC when declining claims.

3. Building Consents, Christchurch City Council (CCC)

3.1 Building Consents

1. The CCC discussed the consent application process. It was noted that all CCC building consent applications are discoverable.

3.2 Questions & Answers

1. The members were invited to pose general questions to the CCC Building Consents representatives.

4. Review of Agenda

4.1 Review of Agenda Items

1. Members reviewed the next agenda items.

4.1 Proposed Agenda Items for next meeting.

1. It was proposed the next meeting will include a discussion on the GCCRS Internal Disputes Resolution Service (IDRS).

The meeting closed at 11.25am

Next meeting, subject to confirmation will be **Thursday 13 August 2020.**